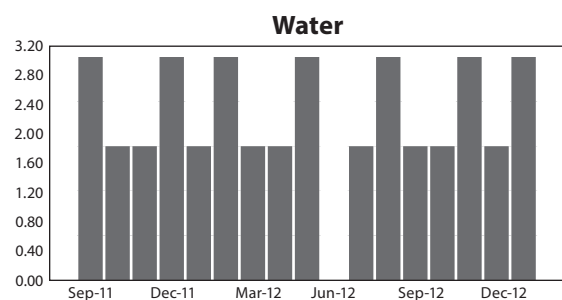


Bringing you life's most precious resource

Customer Service: (8am – 5pm) 407-944-5000

SAMPLE BILL



CUSTOMER'S NAME **1** Account Number: 18-digit number
 CUSTOMER'S SERVICE ADDRESS Past Due Amount: X.xx
 Current Charges: \$XX.xx
 Total Amount Due: \$XX.xx

Meter Number	Read Type	Previous Meter Read		Current Meter Read		Water Usage
		Date	Reading	Date	Reading	
#####	WT	M/D/YEAR	##	M/D/YEAR	##	#

Previous Balance	XX.xx
Payment – Thank You	-XX.xx
Balance Forward	X.xx
Current Transactions:	
Water Base Charge	X.xx
Water Usage	X.xx
Wastewater Base Charge	XX.xx
Wastewater Usage	X.xx
City/County/State Tax	X.xx
Current Transaction Total	XX.xx
Total Amount Due	\$XX.xx

Please return this portion with your payment – Do not send cash through the mail
 #####

Past due balances are subject to immediate interruption of service

Account Number	Past Due	Current Charges		Total Amount Due
		Amount Due by M/D	Late Charge after M/D	
18-digit number	XX.xx	\$XX.xx	\$X.xx	\$XX.xx

SAMPLE BILL

CUSTOMER'S NAME AND MAILING ADDRESS
 #####

Please Remit to
Toho Water Authority
 P. O. Box 30527
 Tampa, Florida 33630-3527



Your bill explained

HOW TO READ YOUR BILL

Your monthly Toho Water Authority bill offers much more than just payment information. You can track your water and irrigation usage history with easy to follow charts which are included on your bill. Customer service contact information is also readily available along with the accepted methods of payment.

1: ACCOUNT NUMBER

Use this 18 digit number whenever you contact us about your account.

2: METER NUMBER

The unique number assigned to your water meter.

3: READ TYPE

Means whether you have a 3/4" regular meter or a large low flow/high flow meter.

4: PREVIOUS METER READ AND CURRENT METER READ

Provides a record of your water usage since the last bill.

5: WATER USAGE

The change in water usage from the Previous Meter Read and Current Meter Read.

6: CHARTS

Let's you compare your water and irrigation usage over a period of time.

7: PREVIOUS BALANCE AND PAYMENTS

This corresponds to outstanding balances and payments made prior to current statement.

8: CURRENT TRANSACTIONS

This is your fixed usage charge per each 1,000 gallons (KGAL) of water, wastewater, irrigation and/or reclaimed water used during the present billing cycle multiplied by the corresponding consumption charge, plus a fixed monthly base charge.

9: OTHER AGENCIES' CHARGES

Your Toho Water Authority statement also contains certain fees and taxes charged by the state and local government agencies.

10: CURRENT TRANSACTION TOTAL

This equals the sum of Current Transactions and Other Agencies' Charges

11: TOTAL AMOUNT DUE

This is your monthly total payment information which is the sum of the Balance Forward and Current Transaction Total.

12: DUE DATE

Payment is due on or before this date.

13: LATE CHARGE

Added fee for payments received after the Due Date.



bringing you life's most precious resource

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