

FOR IMMEDIATE RELEASE

UPDATE: July 12, 2022 (Map Attached)

Update (July 12) – Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Tuesday, July 12, 2022) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

The interlocal agreement between Toho and Osceola County, which describes the repair method required for each depression area and any other areas where depressions may form due to the underground boring, was approved by Osceola County on February 7, 2022.

The roadway repair contract addendum has been executed. The contractor has ordered the materials required to perform the repairs and is expected to mobilize to the project site the week of August 8, 2022.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

FOR MORE INFORMATION:

Contact: Toho Water Authority Project Manager Edwin Matos

Phone: 407-944-5024

Email: ematos@tohowater.com

Contact: Osceola County Engineer Raymond Stangle

Phone: 407-742-0541

Email: raymond.stangle@osceola.org

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Update (June 3) - Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, June 3, 2022) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

The interlocal agreement between Toho and Osceola County, which describes the repair method required for each depression area and any other areas where depressions may form due to the underground boring, was approved by Osceola County on February 7, 2022.

The roadway repair price has been accepted by Toho and a contract addendum submitted to the contractor for signature. Toho is currently organizing a meeting with the contractor to discuss construction schedules.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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###

Update (April 29) – Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, April 29, 2022) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

The interlocal agreement between Toho and Osceola County, which describes the repair method required for each depression area and any other areas where depressions may form due to the underground boring, was approved by Osceola County on February 7, 2022.

The roadway repair design has been completed and sent to the contractor for pricing. A price for the repairs is expected to be submitted for review and evaluation the week of May 2, 2022. It is anticipated that price negotiation and approval will take approximately three weeks.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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Update (March 25) – Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, March 25, 2022) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

The interlocal agreement between Toho and Osceola County, which describes the repair method required for each depression area and any other areas where depressions may form due to the underground boring, was approved by Osceola County on February 7, 2022.

The design scope of services for the repairs was approved by Toho in January 2022. It is anticipated that the design for all three repair areas will take about two months and the repairs completed in three months. Toho submitted 60% level drawings to Osceola County for review on February 28, 2022. Comments from Osceola County are pending.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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###

Update (February 25) – Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, February 25, 2022) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

The interlocal agreement between Toho and Osceola County, which describes the repair method required for each depression area and any other areas where depressions may form due to the underground boring, was approved by Osceola County on February 7, 2022.

The design scope of services for the repairs was approved by Toho in January 2022. It is anticipated that the design for all three repair areas will take about two months and the repairs completed in three

months. Toho expects to send the 60% level drawings to Osceola County for review within the next two weeks.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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###

Update (January 21) - Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, January 21, 2022) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

The interlocal agreement between Toho and Osceola County, which describes the repair method required for each depression area and any other areas where depressions may form due to the underground boring was approved by Toho in January 2022. The agreement has been sent to Osceola County and is expected to be approved in February 2022.

The design scope of services for the repairs was also approved by Toho in January 2022. It is anticipated that the design for all three repair areas will take about two months and the repairs completed in three months.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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###

Update (November 19) - Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, November 19, 2021) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

Osceola County and Toho have reached a consensus regarding the repair methods for the three depression areas. Osceola County and Toho are currently drafting the final agreed upon language that will be included in the interlocal agreement, which describes the repair method required for each area and any other areas where depressions may form due to the underground boring.

Toho is working with a consultant to provide a design scope of services for the repairs. It is anticipated that the design scope negotiation will take one month, design for all three repairs areas will take about two months and the repairs three months.

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BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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###

Update (October 15) – Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, October 15, 2021) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

Depression 1 - South of Majestic Oaks Circle - Discovered January 2021

- The repair parameters and repair method has been approved by Osceola County.
- Road repair design is 90% complete and is currently under review by Osceola County.
- The additional soils investigation requested by Osceola County on the north side of Majestic Oaks
 Circle has been completed and submitted to Osceola County for review.

Depression 2 - Turn lane/median in front of Hammock Circle - Discovered March 2021

 The additional soils investigation requested by Osceola County has been completed and submitted to Osceola County for review.

Depression 3 - North of Majestic Oaks Circle - Discovered May 2021

• The additional soils investigation requested by Osceola County has been completed and submitted to Osceola County for review.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

Toho and Osceola County are negotiating an agreement for the road restoration relating to the three road depressions discovered on Narcoossee Rd. listed above. Furthermore, the investigative and repair

process for any future depressions that may occur due to this boring method is being developed to minimize community impact.

FOR MORE INFORMATION:

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###

Update (September 17) - Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, September 17, 2021) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

UPDATE DETAILS:

Depression 1 - South of Majestic Oaks Circle - Discovered January 2021

- 1. The repair parameters and repair method has been approved by Osceola County.
- 2. Road repair design is 90% complete and is currently under review by Osceola County.
- 3. The additional soils investigation requested by Osceola County on the north side of Majestic Oaks Circle has been completed. Toho is currently reviewing the soils report and expects to submit the report to Osceola County within the next two weeks for review.

Depression 2 - Turn lane/median in front of Hammock Circle - Discovered March 2021

1. The additional soils investigation requested by Osceola County has been completed. Toho is currently reviewing the soils report and expects to submit the report to Osceola County within the next two weeks for review.

Depression 3 - North of Majestic Oaks Circle - Discovered May 2021

 The additional soils investigation requested by Osceola County has been completed. Toho is currently reviewing the soils report and expects to submit the report to Osceola County within the next two weeks for review.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

Toho and Osceola County are negotiating an agreement for the road restoration relating to the three road depressions discovered on Narcoossee Rd. listed above. Furthermore, the investigative and repair process for any future depressions that may occur due to this boring method is being developed to minimize community impact.

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###

Update (August 20) - Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, August 20, 2021) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

Toho and Osceola County are currently negotiating an agreement for the road restoration relating to the three road depressions discovered on Narcoossee Rd. Furthermore, the investigative and repair process for any future depressions that may occur due to this boring method is being developed to minimize community impact.

UPDATE DETAILS:

Depression 1 - South of Majestic Oaks Circle - Discovered January 2021

- 1. The repair parameters and repair method has been approved by Osceola County.
- 2. Road repair design is 90% complete and has been sent to Osceola County for review.
- 3. Osceola County has requested additional soils investigation on the north side of Majestic Oaks Circle. Toho is coordinating this soils investigation and estimates the investigation to be completed in three to five weeks.

Depression 2 - Turn lane/median in front of Hammock Circle - Discovered March 2021

 Osceola County has reviewed the road repair recommendations and has requested additional soils investigation. Toho is coordinating this soils investigation and estimates the investigation to be completed in two weeks.

Depression 3 - North of Majestic Oaks Circle - Discovered May 2021

1. Osceola County has reviewed the road repair recommendations and has requested additional soils investigation. Toho is coordinating this soils investigation and estimates the investigation to be completed in three to five weeks.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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###

Update (July 16) – Road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, July 16, 2021) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing periodic in-depth updates regarding the restoration efforts.

Toho and Osceola County are currently negotiating an agreement for the road restoration relating to the three road depressions discovered on Narcoossee Rd. Furthermore, the investigative and repair process for any future depressions that may occur due to this boring method is being developed to minimize community impact.

UPDATE DETAILS:

Depression 1 - South of Majestic Oaks Circle - Discovered January 2021

- 1. The repair parameters and repair method has been approved by Osceola County.
- 2. Road repair design is 90% complete and has been sent to Osceola County for review. The County is expected to take two weeks to review and comment on the plan submittal.

Depression 2 - Turn lane/median in front of Hammock Circle - Discovered March 2021

- 1. Evaluation into road repair parameters have been completed and submitted along with repair recommendations to Osceola County on 6/17/21 for review and approval. A review status request has been sent to Osceola County.
- 2. Upon Osceola County's approval of the repair method, Toho will begin roadway repair design for depression 2.

Depression 3 - North of Majestic Oaks Circle - Discovered May 2021

- 1. Soil investigation analysis and area of road repair parameters has been completed.
- The soil investigation report along with repair recommendations have been sent to Osceola County for review and approval. The County is expected to take two weeks to review and comment on the plan
- 3. Upon Osceola County's approval of the repair method, Toho will initiate design of the road repair for depression 3.

The safety of everyone is of the upmost importance. Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

BACKGROUND

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

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In-depth update concerning road restoration efforts on Narcoossee Rd.

Kissimmee, Fla. (Friday, June 25, 2021) — Due to the ongoing road restoration in the Narcoossee Rd. area and public inquiry, Toho Water (Toho) is providing an in-depth update to the restoration efforts.

A water line was recently installed in the area to enhance pressure for Toho customers and meet the future needs of the growing community. An underground boring method was utilized to install the water line. This method minimizes the impact on area residents and the traveling public by eliminating the need for area excavation. Unfortunately, it was discovered that the installation caused three road depressions on Narcoossee Rd. The original road restoration plan had to be revised.

Toho has performed soil density tests for the first two depressions, which were discovered in January and March 2021. The soil density test for the third depression, discovered in May 2021, is currently underway and is expected to be completed within the next two weeks. Toho and Osceola County are currently negotiating an agreement for the road restoration. Furthermore, the investigative and repair process for any future depressions that may occur due to this boring method is being developed to minimize community impact.

AS OF NOW THE FOLLOWING IS UNDERWAY:

Depression 1 - South of Majestic Oaks Circle - Discovered January 2021

- 1. A repair method for this depression has been approved by Osceola County.
- 2. Road repair design is 60% complete.
- 3. Evaluation into road repair parameters have been completed and submitted to Osceola County on 6/17/21 for review and approval.

Depression 2 - Turn lane/median in front of Hammock Circle - Discovered March 2021

- 1. Evaluation into road repair parameters have been completed and submitted along with repair recommendations to Osceola County on 6/17/21 for review and approval.
- 2. Upon Osceola County's approval of the repair method, Toho will begin roadway repair design for depression 2.

Depression 3 - North of Majestic Oaks Circle - Discovered May 2021

- 1. Soil investigation analysis and area of road repair parameters is currently underway and is expected to be completed within the next two weeks.
- 2. Upon completion of the soil investigation report, it will be sent along with repair recommendations to Osceola County for review and approval.
- 3. Upon Osceola County's approval of the repair method, Toho will initiate design of the road repair for depression 3.

Within the next two weeks Toho and Osceola County will meet to discuss progress and action items. An update will be issued.

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###

UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, June 18, 2021) – The revised road paving restoration plan for Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is under review with Toho and Osceola County. Once finalized, a timeframe will be issued for road restoration completion. All other area restoration has been completed.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The installed water line is in operation for Toho customers on Cyrils Drive. This will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, June 11, 2021) – The revised road paving restoration plan for Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is under review with Toho and Osceola County. Once finalized, a timeframe will be issued for road restoration completion. All other area restoration has been completed.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The installed water line is in operation for Toho customers on Cyrils Drive. This will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

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###

UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, June 4, 2021) – The revised road paving restoration plan for Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is under review with Toho and Osceola County. Once finalized, a timeframe will be issued for road restoration completion. All other area restoration has been completed.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The installed water line is in operation for Toho customers on Cyrils Drive. This will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

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###

UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, May 28, 2021) – The revised plan for road paving restoration on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is under review with Toho and Osceola County. Once finalized, a timeframe will be issued for road restoration completion.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The water line installed in the Narcoossee Rd. area is in operation for Toho customers on Cyrils Drive. This will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

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UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, May 21, 2021) – The revised plan for road paving restoration on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is under review with Toho and Osceola County. Once finalized, a timeframe will be issued for road restoration completion.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line installed in the Narcoossee Rd. area is in operation for Toho customers on Cyrils Drive. This will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

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###

UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, May 14, 2021) – Toho Water is announcing that the revised plan for road paving restoration on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is currently under review with Toho and Osceola County. Once finalized, a timeframe will be issued for completion.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line installed in the Narcoossee Rd. area is now in operation for Toho customers on Cyrils Drive. The new line will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

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UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, May 7, 2021) – Toho Water is announcing that the revised plan for road paving restoration on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is currently under review with Toho and Osceola County. Once finalized, a timeframe will be issued for completion.

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UPDATE: Narcoossee Road paving restoration plan under review with Toho Water and Osceola County

Kissimmee, Fla. (Friday, April 30, 2021) – Toho Water Authority (Toho) is announcing that the revised plan for road paving restoration on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is currently under review with Toho and Osceola County. Once finalized, a timeframe will be issued for completion. Due to soil density tests conducted in the area, the original road restoration paving plan had to be revised.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line installed in the Narcoossee Rd. area is now in operation for Toho customers on Cyrils Drive. The new line will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

UPDATE: Narcoossee Road paving restoration plan under review

Kissimmee, Fla. (Friday, April 23, 2021) – Toho Water Authority (Toho) is announcing that the revised plan for road paving restoration on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is currently under review. Once finalized, a timeframe will be issued for completion. All other restoration has been completed in the area.

Motorists and pedestrians are urged to use caution when approaching this area as lanes are temporarily shifted and workers may be present. Speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line installed in the Narcoossee Rd. area is now in operation for Toho customers on Cyrils Drive. The new line will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

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UPDATE: Area restoration on Narcoossee Road completed, paving restoration plan under review

Kissimmee, Fla. (Friday, April 16, 2021) – Toho Water Authority (Toho) is announcing that area restoration for Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. has been completed. The revised road paving restoration plan for the area is currently under review. Once finalized, a timeframe will be issued for completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers may be present and speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line installed in the Narcoossee Rd. area has been put into operation for Toho customers on Cyrils Drive. The new line will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Revised road restoration plan under review

Kissimmee, Fla. (Friday, April 9, 2021) – Toho Water Authority (Toho) is announcing that the revised road restoration plan for Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. is currently under review. Once finalized, a timeframe will be issued for restoration completion. Other restoration work continues in the area.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line installed in the Narcoossee Rd. area has been put into operation for Toho customers on Cyrils Drive. The new line will enhance water pressure in the area for Toho customers and meet future needs of the growing community.

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

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UPDATE: New water line operational for Cyrils Drive customers

Kissimmee, Fla. (Friday, April 2, 2021) – Toho Water Authority (Toho) is announcing that the new water line has been put into operation for Toho customers on Cyrils Drive.

Once a road restoration plan is finalized for Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln., a timeframe will be issued for restoration completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line will enhance water pressure in the area for Toho customers and meet future needs of the growing community

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Road median cement work on Narcoossee Road has been completed

Kissimmee, Fla. (Friday, March 26, 2021) – Toho Water Authority (Toho) is announcing that the road median cement work on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. has been completed. Sod restoration will be underway in this area.

Once the road restoration paving plan is finalized, a timeframe will be issued for restoration completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line installed in the Narcoossee Road area has been approved for use by the Florida Department of Environmental Protection (FDEP). Once operational, the new water line will enhance water pressure in the area for Toho customers and meet future needs of the growing community

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Installed water line in Narcoossee Road area has been approved for use by FDEP, area restoration continues

Kissimmee, Fla. (Friday, March 19, 2021) – Toho Water Authority (Toho) is announcing that the new water line installed in the Narcoossee Road area has been approved for use by the Florida Department of Environmental Protection (FDEP). Once operational, the new water line will enhance water pressure in the area for Toho customers and meet future needs of the growing community

Restoration work on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Ln. continues. Once the road restoration paving plan is finalized, a timeframe will be issued for restoration completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Narcoossee Rd. area restoration continues

Kissimmee, Fla. (Friday, March 12, 2021) – Toho Water Authority's (Toho) restoration work on Narcoosee Rd. between Boggy Creek Rd. and Waterside Vista Ln. continues.

Once the road restoration paving plan is finalized, a timeframe will be issued for restoration completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

Once operational, the new water line that was installed will enhance water pressure in the area for Toho customers and meet future needs of the growing community. Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Narcoossee Rd. area restoration continues

Kissimmee, Fla. (Friday, March 5, 2021) – Toho Water Authority's (Toho) restoration work on Narcoosee Rd. between Boggy Creek Rd. and Waterside Vista Ln. continues. Due to soil density tests, the road restoration paving plan is being revised. Once finalized, a timeframe will be issued for restoration completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

Once operational, the new water line that was installed will enhance water pressure in the area for Toho customers and meet future needs of the growing community. Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

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UPDATE: Boggy Creek Rd. restoration completed; Narcoossee Rd. area restoration continues

Kissimmee, Fla. (Friday, February 26, 2021) – Toho Water Authority's restoration work on Boggy Creek Rd. between Fells Cove Blvd. and Narcoossee Rd. has been completed.

The southbound lanes on Narcoosee Rd. between Boggy Creek Rd. and Waterside Vista Ln. remain open during restoration work. Due to soil density tests, the road restoration paving plan is being revised. Once finalized, a timeframe will be issued for restoration completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

Once operational, the new water line that was installed will enhance water pressure in the area for customers and meet future needs of the growing community. Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

UPDATE: Narcoossee Rd. area restoration will extend beyond March

Kissimmee, Fla. (Friday, February 19, 2021) – Toho Water Authority's restoration work relating to the water line installation project in the Narcoosee Rd. area near Majestic Oaks will extend beyond its expected March 2021 completion date. Due to soil density tests, the road restoration paving plan is being revised for the southbound lanes between Boggy Creek Rd. and Waterside Vista Ln. Once finalized, a timeframe will be issued for area restoration completion. The southbound lanes remain open.

Sod restoration on Boggy Creek Rd. between Fells Cove Blvd. and Narcoossee Rd. continues and is near completion.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

The new water line will enhance water pressure in the area for customers and meet future needs of the growing community. Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

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UPDATE: Boggy Creek Rd. sod restoration extended and restoration work continues on Narcoossee Rd.

Kissimmee, Fla. (Friday, February 12, 2021) – Toho Water Authority's sod restoration on Boggy Creek Rd. between Fells Cove Blvd. and Narcoossee Rd. is nearing completion but due to delays in sod delivery the completion date will extend beyond February 12.

The southbound lanes on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Lane remain open with restoration work underway.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. Updates are issued every Friday. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Boggy Creek Rd. sod restoration expected to be completed by February 12; restoration work continues on Narcoossee Rd.

Kissimmee, Fla. (Friday, February 5, 2021) – Toho Water Authority's sod restoration on Boggy Creek Rd. between Fells Cove Blvd. and Narcoossee Rd. is nearing completion and is expected to be completed by February 12. Schedules could change due to weather or unforeseen circumstances.

The southbound lanes on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Lane remain open with restoration work underway.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Boggy Creek Rd. area sod restoration expected to be completed by February 5

Kissimmee, Fla. (Friday, January 29, 2021) – Toho Water Authority's restoration work is completed on Boggy Creek Rd. between Fells Cove Blvd. and Narcoosee Rd. except for sod restoration. Dependent on sod delivery, this is expected to be completed by Friday, February 5.

The southbound lanes on Narcoosee Rd. between Boggy Creek Rd. and Waterside Vista Lane remain open during restoration work.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted.

Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Southbound lane on Narcoosee Rd. to reopen today and Boggy Creek Rd. restoration expected to be completed by January 29

Kissimmee, Fla. (Friday, January 22, 2021) – The outside southbound lane on Narcoosee Rd. between Boggy Creek Rd. and Waterside Vista Lane will reopen by this evening, January 22.

While most of the sidewalk and cement restoration on Boggy Creek Rd. between Fells Cove Blvd. and Narcoosee Rd. has been completed, restoration activities are expected to be completed by Friday, January 29, 2021. Schedules could vary according to weather and other unforeseen circumstances.

Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Outside southbound lane closure on Narcoossee Rd. has been rescheduled for January 21 from 8 a.m. - 2 p.m.

Kissimmee, Fla. (Tuesday, January 19, 2021) – The outside southbound lane on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Lane which was to be temporary closed on January 20 has been rescheduled for Thursday, January 21, from 8 a.m. – 2 p.m. (see attached map). The closure is necessary to allow boring equipment to operate in the area and for the safety of the traveling public and construction crews.

Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

UPDATE: Outside southbound lane on Narcoossee Rd. will be temporary closed on January 20 from 8 a.m. – 2 p.m.

Kissimmee, Fla. (Tuesday, January 19, 2021) – The outside southbound lane on Narcoossee Rd. between Boggy Creek Rd. and Waterside Vista Lane will be temporary closed on Wednesday, January 20, from 8 a.m. – 2 p.m. (see attached map). The closure is necessary to allow boring equipment to operate in the area and for the safety of the traveling public and construction crews.

Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000

UPDATE: Outside southbound lane has reopened on Narcoossee Rd.; restoration delay on Boggy Creek Rd.

Kissimmee, Fla. (Friday, January 15, 2021) – The outside southbound lane between Boggy Creek Rd. and Waterside Vista Lane which had been closed Monday – Friday from 9 a.m. – 2 p.m. has now reopened.

Sidewalk and area restoration underway on Boggy Creek Rd. between Fells Cove Blvd. and Narcoosee Rd. is now expected to be completed by Friday, January 22, 2021. This is due to an unforeseen delay with cement delivery.

Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. Please visit www.tohowater.com/projects for more project details and updates or call our customer service department at 407-944-5000.

###

Southbound lane closure on Narcoossee Rd. for new water line installation

Kissimmee, Fla. (Friday, January 8, 2021) - Toho Water Authority is currently installing a new water line in the Narcoosee Rd. area near Majestic Oaks. In order to conduct the installation and for the safety of workers and the traveling public, the outside southbound lane between Boggy Creek Rd. and Waterside Vista Lane is closed Monday – Friday from 9 a.m. - 2 p.m. (please see map.)

Sidewalk and area restoration is underway on Boggy Creek Rd. between Fells Cove Blvd. and Narcoosee Rd. and is expected to be completed by January 15, 2021. The Whisper Wind Drive entrance and exit to Majestic Oaks is no longer expected to experience temporary lane closures until the final restoration phase for Narcoossee Rd. An update will be provided once a timeframe has been determined.

The new water line will enhance water pressure in the area for customers and meet future needs of the growing community. The project is expected to be completed by March 2021. Schedules could vary according to weather and other unforeseen circumstances.

Motorists and pedestrians are urged to use caution when approaching these areas, as workers will be present and speed limits may be reduced and sidewalks possibly closed and diverted. Flaggers will be in place directing traffic when needed.

TEMPORARY INCONVENIENCES

- Noise and vibrations
- Barricades and fencing for safety

Trucks, machinery and equipment

SAFETY

- If you see a potentially unsafe situation, or equipment or fencing that requires attention, please contact Toho's Customer Service Department immediately at 407-944-5000.
- Please keep children away from the construction site at all times to avoid accidents.
- If you become aware of a public safety emergency, please call 911 immediately.

Please visit <u>www.tohowater.com/projects</u> for more project details and updates or call our customer service department at 407-944-5000.

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Established in October 2003 by a special act of the Florida legislature, Toho Water Authority (TWA) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Toho currently serves over 100,000 customers in Kissimmee, Poinciana and unincorporated areas of Osceola County.

