

March 29, 2023

Reclaimed water services to be temporarily unavailable in Poinciana area starting at 10 a.m.

Kissimmee, Fla. (Wednesday, March 29, 2023) – During the recent dry weather, Toho Water Authority (Toho) has observed a significant increase in the demand for reclaimed water in the Poinciana area. Due to this high usage, the pressure needed to supply reclaimed water cannot be maintained. Toho will temporarily shut down its reclaimed water services at 10 a.m. today to build up the needed capacity at its facilities.

Service is expected to be restored by Saturday, April 1. Schedules could vary according to unforeseen circumstances. Once service is restored customers should follow their designated irrigation schedule. For irrigation schedules, please visit our **Irrigation Days and Times** section on <u>www.tohowater.com</u>.

If you have any questions, please call our customer service at 407-944-5000 or email us at customerservice@tohowater.com.

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