

FOR IMMEDIATE RELEASE

October 3, 2024 (Map below)

Lifted: Neptune Road area precautionary boil water notice

Kissimmee, Fla. (Thursday, October 3, 2024) – The advisory has been lifted. Customers are no longer advised to boil their water prior to consumption.

###

Neptune Road area precautionary boil water notice

Kissimmee, Fla. (Tuesday, October 1, 2024) – Toho Water Authority (Toho) is announcing a precautionary boil water advisory is in effect for customers located in the Neptune Road area. Please see the affected areas highlighted in blue in the map below.

This is due to a water main break in the area. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). As an alternative bottled water may be used.

For more information, contact Toho's customer service center at 407-944-5000 or email customerservice@tohowater.com. Updates are also posted to our News & Alerts section on tohowater.com.



###

Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 150,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.