



FOR IMMEDIATE RELEASE

December 12, 2024

Precautionary boil water advisory for customers in the Springlake Village area has been lifted

Kissimmee, Florida (Thursday, December 12, 2024) - Toho Water Authority (Toho) is announcing that the precautionary boil water advisory has been lifted. Customers are no longer advised to boil their water prior to consumption.

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A precautionary boil water advisory will be in effect for customers in the Springlake Village area

Kissimmee, Florida (Tuesday, December 10, 2024) - Toho Water Authority (Toho) is announcing that a precautionary boil water advisory has been issued for customers located in the Springlake Village area highlighted in blue on map below.

This is due to a loss in water pressure in the area. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). As an alternative bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled. Food industry guidelines are attached.

For more information, contact Toho's customer service center at 407-944-5000 or email customerservice@tohowater.com. Updates are also posted to this page.

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Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 150,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.

