



FOR IMMEDIATE RELEASE

March 20, 2025

Lifted: Hidden Glen precautionary boil water advisory

Kissimmee, Florida (Thursday, March 20, 2025) - The advisory has been lifted. Customers are no longer advised to boil their water prior to consumption.

Hidden Glen precautionary boil water advisory

Kissimmee, Florida (Tuesday, March 18, 2025) - Toho Water Authority (Toho) has issued a precautionary boil water advisory for customers located in the Hidden Glen community.

This is due to a system failure at the water treatment facility. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). As an alternative bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled. Food industry guidelines are attached.

An update will be provided on Thursday, March 20. In the meantime, regulatory testing will take place to make sure the water meets drinking water standards.

For more information, contact Toho's customer service at 407-944-5000 or visit our News & Alerts section on tohowater.com

###

Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 160,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.