



FOR IMMEDIATE RELEASE

March 14, 2025

Neptune Road, Macy Island Road and Kings Crest Road area precautionary boil water advisory

Kissimmee, Fla. (Friday, March 14, 2025) – Toho Water Authority (Toho) is announcing that a precautionary boil water advisory is in effect for the customers located in the Neptune Road, Macy Island Road and Kings Crest Road area. (highlighted in blue on the map).

This is due to a water line repair in the area. Service has been restored. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). As an alternative, bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled. Food industry guidelines are also attached.

Regulatory testing will take place to make sure the water meets drinking water standards. An advisory status update will be provided by Sunday, March 16.

For more information, contact Toho's customer service center at 407-944-5000 or email customerservice@tohowater.com. Updates are also posted in the News and Alerts section at tohowater.com.

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About Toho: Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 160,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola, Polk and Orange counties.

