

Appendix A

Flow Rates and Fees

2024-2025 2025-2026 2026-2027

Implementation Schedule					
All TOHO Systems					
Effective Date	Water	Per Gallon	Wastewater	Per Gallon	Total
May 5, 2025	\$6,650	\$19.55	\$3,293	\$14.90	\$9,943
January 2026	*	\$19.55*	*	\$14.90*	\$9,943*
January 2027	\$7,336	\$21.57	\$3,293	\$14.90	\$10,629
January 2028	\$8,022	\$23.59	\$3,293	\$14.90	\$11,315
Fee by Meter Size Effective May 5, 2025**					
Meter Size	Water Fee		Wastewater Fee		
¾" Meter	\$6,650		\$3,293		
1" Meter	\$11,106		\$5,499		
1.5" Meter	\$22,145		\$10,966		
2" Meter	\$35,445		\$17,552		

*No additional change to SDCs planned for 2026.

**All meter connections above 2" are subject to an individual analysis of capacity needs.

Toho Flow Rates and Fees		
Table of Maximum Day Flow Rates		
Note: (a) flows for water are based on FDOH Standards rule 62-6.008 per Resolution 2022-012; sewerage flows calculated at 92% of water; (b) applicable to meter size greater than 2"		
TYPE OF ESTABLISHMENT	Water	Sewer
	GPD	GPD
COMMERCIAL:		
Airports, Bus Terminals, Train Stations, Port & Dock Facilities, Bathroom Waste Only		
(a) Per passenger	4.0	3.7
(b) Add per employee per 8 hour shift	15.0	13.8
Barber & beauty shops per service chair	75.0	69.0
Bowling alley bathroom waste only per lane	50.0	46.0
Country Club		
(a) Per resident	100.0	92.0
(b) Add per member or patron	25.0	23.0
(c) Add per employee per 8 hour shift	15.0	13.8
Doctor and Dentist Offices		
(a) Per practitioner	250.0	230.0
(b) Add per employee per 8 hour shift	15.0	13.8
Factories, Exclusive of Industrial Wastes Gallons Per Employee Per 8 Hour Shift		
(a) No showers provided	15.0	13.8
(b) Showers provided	25.0	23.0
Flea Market Open 3 or Less Days Per Week		
(a) Per non-food service vendor space	15.0	13.8
(b) Add per food service establishment using single service articles only per 100' Square feet of floor space	50.0	46.0
(c) Per limited food service establishment	25.0	23.0
(d) For flea markets open more than 3 days per week estimated flows shall be doubled		
Food Operations		
(a) Restaurant operating 16 hours or less per day per seat	40.0	36.8
(b) Restaurant operating more than 16 hours per day per seat	60.0	55.2
(c) Restaurant using single service articles only and operating 16 hours or less per day per seat	20.0	18.4

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(d) Restaurant using single service articles only and operating more than 16 hours per day per seat	35.0	32.2
(e) Bar and cocktail lounge per seat	20.0	18.4
Add per pool table or video game	15.0	13.8
(f) Drive-in restaurant per car space	50.0	46.0
(g) Carry out only, including caterers		
1. Per 100' square feet of floor space	50.0	46.0
2. Add per employee per 8 hour shift	15.0	13.8
(h) Institutions per meal	5.0	4.6
(i) Food Outlets excluding deli's, bakery, or meat department per 100' square feet of floor space	10.0	9.2
1. Add for deli per 100' square feet of deli floor space	40.0	36.8
2. Add for bakery per 100' square feet of bakery floor space	40.0	36.8
3. Add for meat department per 100' square feet of meat department floor space	75.0	69.0
4. Add per water closet	200.0	184.0
Hotels & Motels		
(a) Regular per room	100.0	92.0
(b) Resort hotels, camps, cottages per room	200.0	184.0
(c) Add for establishments with self service laundry facilities per machine	750.0	690.0
Mobile Home Park		
(a) Per single wide mobile home space, less than 4 single wide spaces connected to a shared onsite system	250.0	230.0
(b) Per single wide mobile home space, 4 or more single wide spaces are connected to a shared onsite system	225.0	207.0
(c) Per double wide mobile home space, less than 4 double wide mobile home spaces connected to a shared onsite system	300.0	276.0
(d) Per double wide mobile home space, 4 or more double wide mobile home spaces connected to a shared onsite system	275.0	253.0
Office Building		
Per employee per 8 hour shift, or	15.0	13.8
Per 100' square feet of floor space, whichever is greater	15.0	13.8

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Transient Recreational Vehicle Park		
(a) Recreational vehicle space for overnight stay, without water and sewer hookup per vehicle space	50.0	46.0
(b) Recreational vehicle space for overnight stay, with water and sewer hookup per vehicle space	75.0	69.0
Service Stations Per Water Closet		
(a) Open 16 hours per day or less	250.0	230.0
(b) Open more than 16 hours per day	325.0	299.0
Shopping centers without food or laundry per square foot of floor space	0.1	0.1
Stadiums, race tracks, ball parks per seat	4.0	3.7
Stores per bathroom	200.0	184.0
Swimming and bathing facilities, public per person	10.0	9.2
Theatres and Auditoriums, per seat	4.0	3.7
Veterinary Clinic		
(a) Per practitioner	250.0	230.0
(b) Add per employee per 8 hour shift	15.0	13.8
(c) Add per kennel, stall or cage	20.0	18.4
Warehouse		
(a) Add per employee per 8 hour shift	15.0	13.8
(b) Add per loading bay	100.0	92.0
(c) Self-storage, per unit (up to 200 units)	1.0	0.9
Add 1 gallon for each 2 units or fraction thereof, for over 200 units, and shall be in addition to employees, offices or living quarters flow rates.		
INSTITUTIONAL:		
Churches per seat which includes kitchen wastewater flows unless meals prepared on a routine basis	3.0	2.8
If meals served on a regular basis add per meal prepared	5.0	4.6
Hospitals per bed which does not include kitchen wastewater flows	200.0	184.0
Add per meal prepared	5.0	4.6

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Nursing, rest homes, adult congregate living facilities per bed which does not include kitchen wastewater flows	100.0	92.0
Add per meal prepared	5.0	4.6
Parks, Public Picnic		
(a) With toilets only per person	4.0	3.7
(b) With bathhouse, showers & toilets per person	10.0	9.2
Public institutions other than schools and hospitals per person which does not include kitchen wastewater flows	100.0	92.0
Add per meal prepared	5.0	4.6
Schools Per Student		
(a) Day-type	10.0	9.2
(b) Add for showers	4.0	3.7
(c) Add for cafeteria	4.0	3.7
(d) Add for day school workers	15.0	13.8
(e) Boarding-type	75.0	69.0
Work/construction camps, semi-permanent per worker	50.0	46.0
RESIDENTIAL:		
Residences*		
(a) Multi-family per dwelling unit		
1 Bedroom with 750' square feet or less of building area	80	74
2 Bedrooms with 751-1,200' square feet of building area	160	148
3 Bedrooms with 1,201-2,250' square feet of building area	240	222
4 Bedrooms with 2,251-3,300' square feet of building area	320	296
For each additional bedroom or each additional 750' square feet of building area or fraction thereof in a dwelling unit, system sizing shall be increased by 60 gallons per dwelling unit.		
(b) Other per occupant	50	50
<i>*single-family per dwelling unit ref SDC Study, Appendix 3, Table 2</i>		

Meter Fees	Description	Fee
Temporary Hydrant Meter Deposit	Customer requests a hydrant meter for temporary use	\$3,000.00
3/4" Potable Meter with dual check 1" Potable Meter with dual check	Initial Fee for meter requested by customer	\$500.00 \$650.00
3/4" Reclaim Meter with single check 1" Reclaim Meter w/ single check 1.5" Reclaim Meter w/ single check 2" Reclaim Meter w/ single check		\$500.00 \$650.00 \$1,650.00 \$1,950.00
3/4" Potable Irrigation Meter w/ Rpz 1" Potable Irrigation Meter w/ Rpz 1.5" Potable Irrigation Meter w/ Rpz 2" Potable Irrigation Meter w/ Rpz		\$700.00 \$950.00 \$1,650.00 \$1,950.00
3/4" Rpz Backflow 1" Rpz Backflow 1.5" Rpz Backflow 2" Rpz Backflow		\$230.00 \$280.00 \$550.00 \$550.00
Replacement Meter	Charged when a meter has already been set by Toho and then subsequently damaged or stolen	New charge per meter size
Failed Meter Set - per meter	Contractor requests meter set, technician fails set due to various reasons	\$100.00 per meter
Meter Tampering	Contractor/Customer moves/tampers/breaks meter	1st Offense \$300 / 2+ Offense \$500
MTU Replacement	Contractor/Customer moves/tampers/breaks MTU	1st Offense \$150/ 2+ Offense \$300

Account Fees	Description	Fee
Account Initiation Fee	Customer account fee setup	\$30.00
Delinquent Fee	When an account becomes delinquent, a fee is assessed	\$50.00 (No Change)
Initiate Vacation Status	Vacation status requested by customer	\$30.00
Dishonored Check Fee	Bad check/return check fee	\$25.00 (No Change)
Water Meter Test	Customer requests meter tested	\$75.00 (No Change)
Collection Agency Fee		16.23% of balance (No Change)
Commercial Sewer Deposit Commercial Water Deposit Residential Sewer Deposit Residential Water Deposit	Deposit collected in event of unpaid account balances; based on system average consumption.	\$230.00 \$770.00 \$100.00 \$100.00
Late Fee	Assessed due to unpaid balance	No Change

Connections & Locates	Description	Fee
Tap	This is when a site needs a water service line connected via a water main	\$2,250.00
Splitting Line Fee	This is when a single family home needs water and the existing service line that feeds the adjoining property is large enough to split the line for two meters. We do not have to do a Tap.	\$350.00
Sanitary Lateral	Sanitary service line and clean out connected from property line to gravity	\$4,800.00
Sanitary Connection	The sanitary connection fee is a one-time fee that must be paid prior to connection to Toho's sanitary sewer as part of Toho's inspection process.	\$150.00
Enhanced Osceola County Locate	For development purposes to identify laterals and connections	\$232.00 (No Change)
Enhanced Polk County Locate		\$182.00 (No Change)
Enhanced Emergency Infrastructure Locate		\$480.00 (No Change)

Development & Inspections	Description	Fee
Failure To Schedule A Required Inspection	Assessed when inspector determines an inspection was required	\$500.00
Failed Final Inspection Of Subdivision	Contractor initiated via request; site must be 100% ready (per pre-con package/meeting and scheduled)	\$600.00 Fee
Failed Lift Station Inspection	Contractor initiated request for LS testing, fee assessed until pass, then Toho responsibility to own and maintain lift station	\$1,000.00
Failed A&I Test/Inspection	For any test or inspection not covered in specified inspections (Subdivision, Lift	\$200.00
Unauthorized Work/Connection	Fee assessed due to possible emergencies caused by unauthorized work and potential contamination of system. This fee does not preclude recovery of damages incurred by Toho.	\$1,500.00
Inspection Fee	Assessed for projects as part of Toho's inspection process	3% of certified costs of construction
Private Development Plan Review - Application For Service	Fee assessed for review & acceptance of Private Development Plans	\$425.00 first three (3) reviews/\$100.00 additional per review thereafter

Operations	Description	Fee
Lift Station Telemetry System	Device needed to control Lift Station Alarm and Signals	\$17,000.00 (<i>analog to digital</i>)
Sanitary Sewer Main Closed Circuit TV Inspection 6" To 18" Pipe	Customer requested only	\$450 per Occurrence & .60 per linear foot
MOT	Method of Transportation required by Florida Department of Transportation (traffic control signage, cones, etc.)	\$500.00 (based on average MOT rentals)