



The Toho Water Authority Board of Supervisors (the Board) will hold a Billing Focus Workshop at 5:00 p.m. on Wednesday, March 26, 2025.

Seating shall be subject to approved capacity. In addition to in-person attendance, members of the public may also listen/view this Workshop by telephone or virtually through the Internet. Those attending in-person who wish to address the Board must submit a completed Hear the Audience Form.

Those interested in joining the meeting to listen by phone, or via the internet, can do so via the below Teams links:-

Microsoft Teams [Need help?](#)

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Meeting ID: 221 983 738 699

Passcode: mk9US6Ko

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Dial in by phone

[+1 872-256-3959, 82048165#](#) United States, Chicago

[Find a local number](#)

Phone conference ID: 820 481 65#

Join on a video conferencing device

Tenant key: [tohowater@m.webex.com](mailto:tohowater@m.webex.com)

Video ID: 119 099 128 6

In accordance with Section 286.26, Florida Statutes: Any person needing assistance to participate in any of these proceedings should contact the office of the CEO/Executive Director at 407-944-5130 or via email at [tohoattend@tohowater.com](mailto:tohoattend@tohowater.com) prior to the meeting.

In accordance with Section 286.0105, Florida Statutes: Any person wishing to appeal any decision made by the Board with respect to any matter considered at such meeting or hearing will need to ensure that verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is made.



951 Martin Luther King Boulevard, Kissimmee, FL 34741

[www.tohewater.com](http://www.tohewater.com) 407.944.5000

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Todd Swingle  
CEO/Executive Director

Anthony Cotter  
General Counsel

## TOHO WATER BOARD OF SUPERVISORS' BILLING FOCUS WORKSHOP AGENDA

**March 26, 2025 at 5:00 p.m.**

1. Meeting called to order
2.
  - A. Moment of Silent Reflection
  - B. Pledge of Allegiance
3. **Billing Focus Workshop** – presentation (Swingle)