



**FOR IMMEDIATE RELEASE**

August 21, 2025

## **Lifted: Neptune Road precautionary boil water advisory**

**Thursday, August 21, 2025** - The precautionary boil water advisory is lifted. Customers are no longer advised to boil their water prior to consumption.

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## **Neptune Road precautionary boil water advisory**

**August 19, 2025 - St. Cloud, Florida** - Toho Water Authority (Toho) has issued a precautionary boil water advisory for customers located at 4501, 4503, 4511, 4513 and 4519 Neptune Road.

This is due to a contractor error in the area. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). As an alternative bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled. Commercial food service locations should follow all food handling guidelines as required.

A two-day minimum of regulatory testing is required to make sure the water meets drinking water standards. An update will be provided by Friday, August 22, 2025.

For more information, contact Toho's customer service at 407-944-5000 or visit our News & Alerts section on [tohowater.com](http://tohowater.com)

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*Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 160,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.*