



FOR IMMEDIATE RELEASE

September 7, 2025

Lifted: Harmony area precautionary boil water advisory

St. Cloud, Florida - Sunday, September 7 - Toho Water Authority has lifted the precautionary boil water advisory for areas east/north of 192 highlighted in blue on the map below including Way Point Blvd, Amera Trail, Old Melbourne Hwy and Bay Lake Estates.

The precautionary boil water advisory is now lifted for all locations in the Harmony area. Customers are no longer advised to boil their water prior to consumption.

We recognize the hardship this extended advisory placed on our customers and apologize for that. Due to the extended nature of this advisory and to help offset potential costs associated with purchasing water during this time, all customers who were impacted from the Harmony area advisory that was first issued August 28 will automatically receive a \$20 credit on a future Toho bill. No action is required. Credits will be applied directly to eligible accounts.

We sincerely thank our Harmony area customers for their patience and cooperation during this advisory.

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Update: Harmony area precautionary boil water advisory

St. Cloud, Florida - Saturday, September 6 – The precautionary boil water advisory remains in effect for areas east/north of 192 highlighted in blue on the map below including Way Point Blvd, Amera Trail, Old Melbourne Hwy and Bay Lake Estates.

The advisory has been lifted for all remaining areas including Harmony West and Pine Glen customers.

Toho is committed to following all state guidelines when it comes to water testing and public safety.

Additional flushing continues in your community. Please do not touch the hydrants as this is a critical part of our response plan.

The next update for those affected will be provided on Sunday, September 7.

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Extended: Harmony area precautionary boil water advisory

St. Cloud, Florida - Friday, September 5 - The precautionary boil water advisory has been extended for homes in the Harmony area, including Harmony West, Bay Lake Estates, and the Pine Glen area. Please refer to the map shaded in blue below for the affected area.

Toho is committed to following all state guidelines when it comes to water testing and public safety.

Additional flushing continues in your community. Please do not touch the hydrants as this is a critical part of our response plan.

The next update for those affected will be provided on Saturday, September 6.

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Extended: Harmony area precautionary boil water advisory

St. Cloud, Florida - Thursday, September 4 - The precautionary boil water advisory has been extended for homes in the Northern portion of Harmony, including Harmony West, Bay Lake Estates, and the Pine Glen area. Please see the map shaded in blue further below.

Additional flushing continues in your community. Please do not touch the hydrants as this is a critical part of our response plan.

The next update will be provided on Friday, September 5.

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Extended: Harmony area precautionary boil water advisory

St. Cloud, Florida - Wednesday, September 3 - The precautionary boil water advisory has been extended for homes in the Northern portion of Harmony, including Harmony West, Bay Lake Estates and Pine Glen area. Please see the map shaded in blue below updated on 09.03.2025.

The next update for those affected will be provided on Thursday, September 4.

Customers may see additional flushing activities throughout the neighborhood while we work to resolve this.

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**Extended: Harmony area precautionary boil water advisory / Lifted:
Harmony Main area**

St. Cloud, Florida, - Tuesday, September 2 - The precautionary boil water advisory has been extended for homes in the Northern portion of Harmony, including Harmony West, Bay Lake Estates and Pine Glen area.

Bay Lake Estates was formally added to the Boil Water Notice area Tuesday, Sept. 2, after previous exclusions were done in error.

Please see the map shaded in blue below. The next update for those affected will be provided on Wednesday, September 3.

For those outside the affected area, in the Southern area of Harmony including Harmony Main, Harmony Isle, and the Lakes at Harmony, the advisory has been lifted. Please see the map shaded in green below. Those customers are no longer advised to boil their water prior to consumption.

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Extended: Harmony area precautionary boil water advisory

St. Cloud, Florida, Monday, September 1 - The precautionary boil water advisory has been extended. The next update will be provided on Tuesday, September 2.

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Extended: Harmony area precautionary boil water advisory

St. Cloud, Florida, Saturday, August 30 - The precautionary boil water advisory has been extended. The next update will be provided on Monday, September 1.

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Harmony area precautionary boil water advisory

St. Cloud, Florida, Thursday, August 28 - Toho Water Authority (Toho) has issued a precautionary boil water advisory for customers in the Harmony area (see map below).

This is due to a pump failure causing a loss in pressure. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). As an alternative

bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled.

A two-day minimum of regulatory testing is required to make sure the water meets drinking water standards. An update will be provided by Saturday, August 30.

For more information, contact Toho's customer service at 407-944-5000 or visit our News & Alerts section on tohowater.com.

Use the interactive map

Enter your address in the interactive map to see if you're in the advisory area. Due to circumstances outside of Toho's control, the map may not reflect real-life conditions. [Click here for interactive advisory map](#).

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Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 160,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.

September 7, 2025 - Harmony area precautionary boil water advisory has been lifted

