



FOR IMMEDIATE RELEASE

November 8, 2025

Lifted: Safari Trail precautionary boil water advisory

11.08.25 – The advisory has been lifted. Customers are no longer advised to boil their water prior to consumption.

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Safari Trail precautionary boil water advisory

11.06.25 - Toho Water Authority (Toho) is announcing that once service is restored, a precautionary boil water advisory will be in effect for customers located on Safari Trail (see map below).

This is due to a vehicle striking and damaging a fire hydrant, resulting in loss of pressure. Toho is further reviewing this incident. Service is expected to be restored by 8 p.m. Schedules may change due to weather or unforeseen circumstances. The precautionary boil water advisory will be in effect until lifted by Toho.

As a precautionary measure, customers are advised to boil their water for one minute prior to consumption (drinking, cooking, making ice, brushing teeth or washing dishes). As an alternative bottled water may be used. Water used for laundry or bathing/showering does not need to be boiled.

Once service is restored, a two-day minimum of regulatory testing is required to make sure the water meets drinking water standards. **An update will be provided by Saturday, November 8.**

For more information, contact Toho's customer service at 407-944-5000 or visit our News & Alerts section on tohowater.com.

Use the interactive map

Enter your address in the interactive map to see if you're in the advisory area. Due to circumstances outside of Toho's control, the map may not reflect real-life conditions. [Click here for interactive advisory map.](#)

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Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently

serves over 160,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.

