

RECLAIMED WATER News 2026

PARA ESPAÑOL

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CONTACT US

If you have any questions regarding your reclaimed water service or watering schedule, please call us at 407-944-5124 or send an email to waterconservation@tohowater.com.



What is reclaimed water?

Reclaimed water is the final product of a multiple stage advanced wastewater treatment process. Toho Water Authority currently produces over 27 million gallons of reclaimed water each day. Watering landscapes with reclaimed water is a smart alternative to using potable (drinking) water.

Like other water sources, there is a limited amount of reclaimed water. Its efficient use will help ensure the continued availability of this resource.

To ensure its efficient use and to avoid a citation, please make sure you are:

- Watering on the right days and times
- Repairing irrigation system leaks
- Not watering after rainfall (a working rain sensor is state law)
- Not overwatering or watering driveways or sidewalks
- Customers with irrigation budgets should not exceed allocated amounts

BEST PRACTICES CAN | REDUCE WATER BILLS

For HOAs, commercial and residential customers, irrigation can play a big part in overall water consumption leading to high water bills. Implementing up-to-date wise water use technologies and practices can reduce water bills while maintaining a much healthier landscape.

WE'LL HELP YOU - GET A FREE IRRIGATION EVALUATION

Our specialists will set your irrigation system timer to run correctly and inform you of any system issues at no cost to you.



Scan the QR code or submit a request at tohowater.com/irrigationhelp.

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How is reclaimed water made?

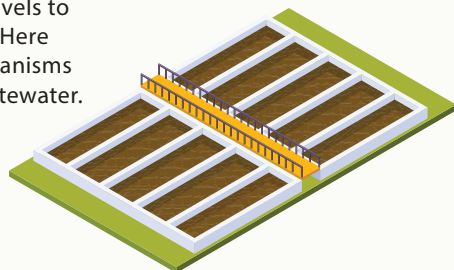
1 THE SEWAGE ARRIVES

The sewage comes into the facility and the trash and debris are removed.



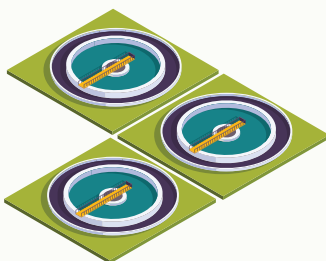
2 TO THE AERATION BASINS

The sewage then travels to the aeration basins. Here millions of microorganisms break down the wastewater.



3 OFF TO THE CLARIFIERS

Any unwanted compounds and particles are removed in the clarifiers.



TESTED DAILY

Just like potable water, reclaimed water is tested daily to make sure it meets all regulations.

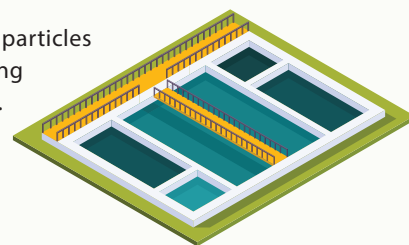


Wastewater systems like to stay clean too.

Disposing of anything other than soap, water, toilet paper and nature's call puts a strain on your pipes and your community's sewer system.

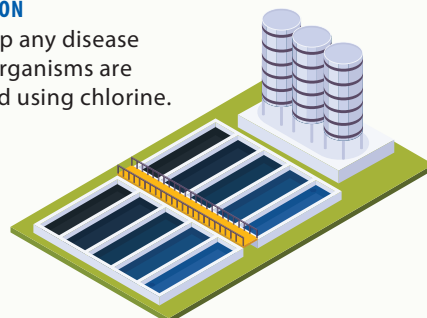
4 GETTING CLEANER

Further remaining particles are removed passing through the filters.



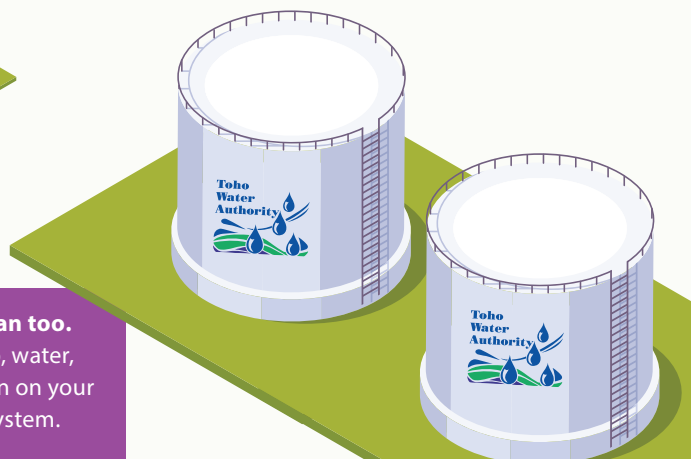
5 DISINFECTION

In this step any disease causing organisms are eliminated using chlorine.



6 READY FOR USE

The reclaimed water is stored in storage tanks to be pumped out to reclaimed customers.



PROPER IRRIGATION



- ✓ Creates a healthy lawn
- ✓ Makes you a good neighbor
- ✓ May reduce your bill

For your irrigation schedule, please visit our Watering Days and Times page on tohowater.com.

NEED HELP? We'll set your irrigation timer at no cost to you. Scan the QR code or visit tohowater.com/irrigationhelp.



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Reclaimed Water Do's

The level of treatment received by reclaimed water makes it acceptable for the following uses:

DO'S

- Irrigating landscapes: parks, golf courses, medians and residential lawns.
- Agricultural uses to irrigate citrus, pasture lands and other crops.
- Rapid infiltration basins can be used to allow high quality reclaimed water to soak into the ground to recharge valuable ground water.
- Industrial facilities and power plants for cooling or for some manufacturing processes.
- To create, restore or enhance wetlands.
- Provide fire hydrants and sprinkler systems with water.
- Supply water to decorative fountains and ponds.
- Used at construction sites or other places to reduce dust.

DON'TS

Reclaimed Water Don'ts

The degree of treatment required for the use of reclaimed water makes it unsuitable for the following purposes:

- Consumption by humans.
- Connection to a residential dwelling for toilet flushing, bathing, cooking or other household uses.
- Any interconnection with another water source.
- Filling of swimming pools.
- Recreational use involving body contact like swimming pools, outdoor showers or water toys.
- Irrigation of edible crops which are not peeled, cooked, or thermally processed before being consumed.
- Above-ground hose bibs, faucets, quick couplers or hoses, etc.



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Toho Water Authority (Toho) is the largest provider of water, wastewater and reclaimed water services in Osceola County. Formed in 2003 by a special act by the Florida Legislature, it currently serves over 160,000 customers in St. Cloud, Kissimmee, Poinciana and unincorporated areas of Osceola Polk and Orange counties.

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Did you know

Reclaimed Water Fun Facts

EXCELLENT FERTILIZER

Reclaimed water acts as an excellent fertilizer supplement for plants and grass and helps save our drinking water. You do not need to fertilize as often and you don't need to use phosphorus due to the high content naturally present in the soil. Make sure your plants are salt tolerant. Conducting soil tests will help provide what your garden needs. The University of Florida's Institute of Food and Agricultural Sciences (UF/IFAS) has a program where you can get your soil tested. Visit qrc0.de/soiltest or scan the QR code to learn more.



PURPLE ALL OVER



Purple is the universal color for reclaimed water. If you see a purple pipe or hose then you know it holds reclaimed water.



WHAT IT TAKES

It takes wastewater from 6 to 7 houses to make enough reclaimed water to irrigate the landscape of one house.